

# beon Insight

## Freight Expense Management System

### General | User Guide

February 2023

# Table of Contents

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## FEMS General User Guide

**This user guide provides specific support to most sections of FEMS, except for Reports.**

For additional support with the Reports sections of FEMS, please reference:  
*Beon Insight Report Specific User Guide.*

- About Financial Optimization (Page 3)
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# About Financial Optimization

Reporting is located under the **Reports** section and has been divided into 5 different categories: Financial, Financial Metrics, Operational, Operational Metrics, and Optimization.

The Centralized hub of separate data points to help guide data-driven decision-making to reach operational excellence.

## About Financial Optimization

- **Financial** – Reports on financial metrics, and invoice information.
- **Financial Metrics** – All financial reports providing spending trend data.
- **Operational** – Reports related to operational items: cost transaction summaries (accessorial information), lost shipments, Package Level Detail reports, and shipment status data.
- **Operational Metrics** – Operational reports specifically surrounding shipping metrics (carrier performance, late shipment details, etc.).
- **Optimization** – Reports related to optimizing your shipping spend: dimensional data and package optimization.

Additionally, **Custom Reports** - Available by request. Located under the REPORTS menu labeled with Client's Name.

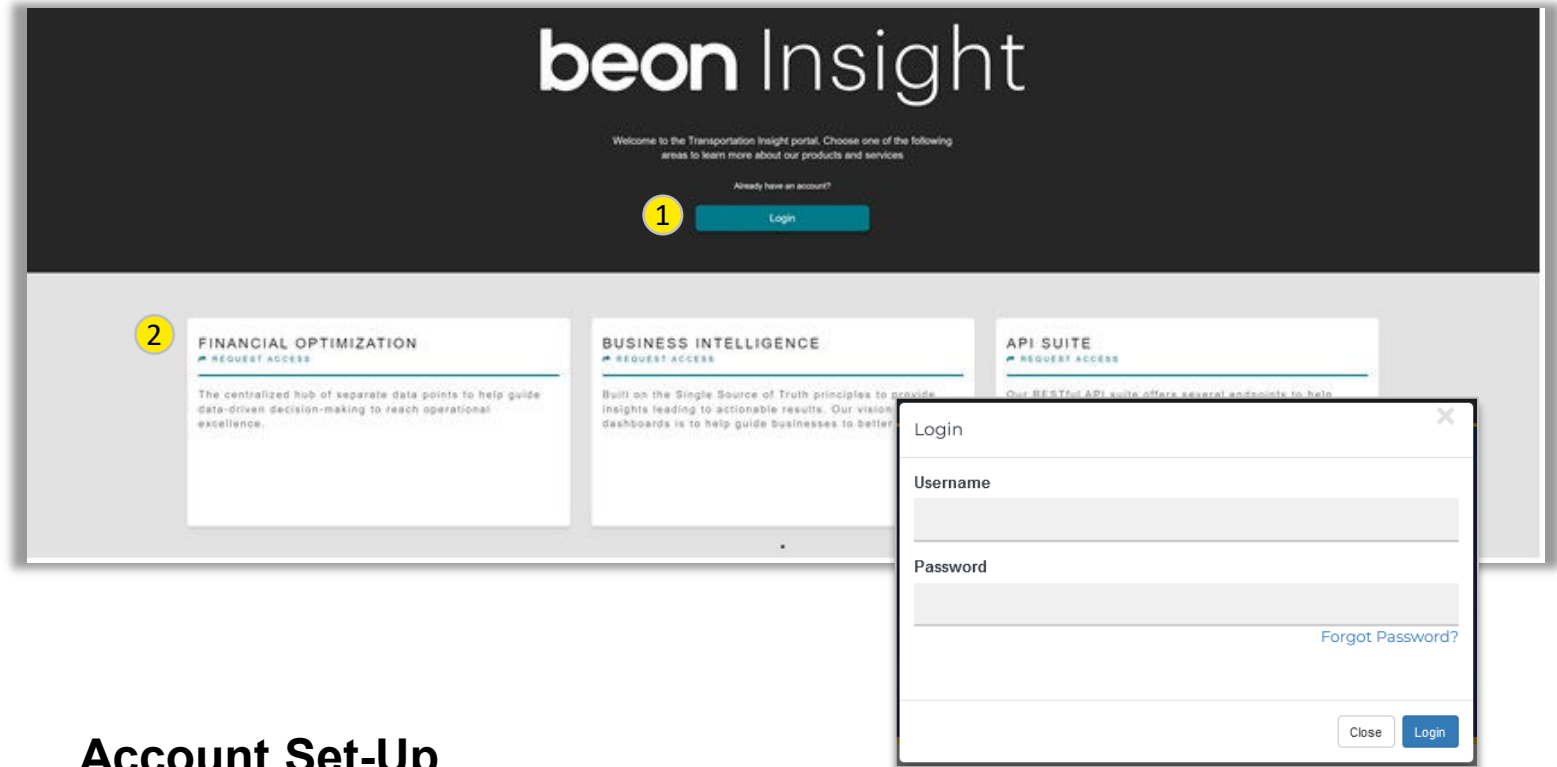
# Login Instructions

Access the TI BI Tool at <https://ti.platinumportals.com/>

- (1) Log in with email and password.
- (2) Select Financial Optimization

Two-factor authentication has been established for all clients. At login, you will receive an email (a NO REPLY email) with an authorization code to input into a pop-up screen.

To change your password, click on your name in the top right corner, then select 'Your Account'.



## Account Set-Up

You will receive a welcome email with a link to the platform.

Use the login credentials that will be sent automatically from our system (specifically, a NO REPLY email) via a secure **one-time use link**.

Please note this link will expire if not used within 48 hours of being sent, and that once you exit out of the page you will not be able to return.

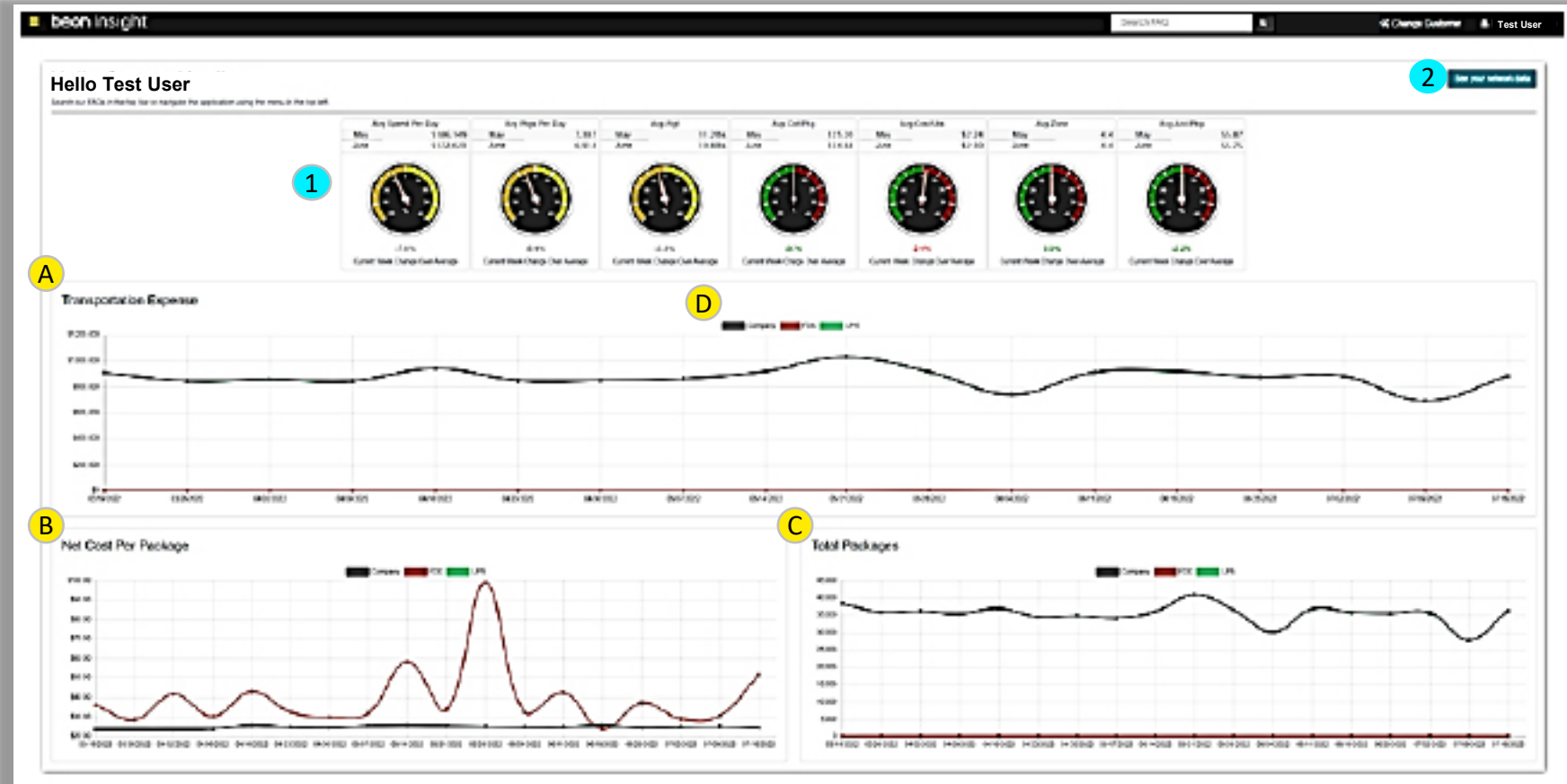
# Landing Page | Settings and Features

## Data Features:

1. **Gauges** - Quickly Measure/Compare the previous two months' data and display average comparisons with the following gauges: Avg Spend Per Day, Avg Pkgs Per Day, Avg Weight, Avg Cost/Pkg, Avg Cost/Lbs, Avg Zone, and Avg Acct/Pkg.
2. **See your Network Data** - Client access to customized Metropolitan Statistical Area (MSA) data.

## Quick Monthly View of Expenses at these Charts:

- A. Transportation Expense** – monthly net transportation expenses
- B. Net Cost Per Package**- average net cost per package
- C. Total Packages** – total number of packages
- D. Remove Carrier information** by clicking on the name to strike through and modify chart data



# Landing Page | Menus

The following dropdown menus host the options below:

## DATA MANAGEMENT

- Swiftbox EZBuilder

## TOOLS

- Custom Account List
- Get Transit
- Shop Freight

## REPORTS

- Financial
- Financial Metrics
- Operational
- Operational Metrics
- Optimization

## AUTOMATIC REPORTS

- Create New Automatic Reports
- Find Automatic Reports
- Advanced Visibility

## INVOICES

- General Ledger Coding
- Invoice Management
- Address Management

## OTHER APPS

- Parcel Fusion

## MAINTENANCE

- Account List
- Service Fee Only Accounts

The screenshot shows the beon Insight dashboard interface. At the top left, there is a navigation menu icon (three horizontal lines) and the text "beon Insight". Below this is a search bar labeled "Tracking / Invoice #" with a magnifying glass icon. The main dashboard area contains several widgets: a "Hello Test User" greeting, a row of seven circular gauges showing various metrics, and several line charts for "Transportation Expenses", "Net Cost Per Package", and "Total Packages". A red box highlights the navigation menu icon and the search bar, with a blue arrow pointing to the menu options.

Return to the **Landing Page** at any time, from any location, by clicking on the logo at the top left corner.

# Locate Reports Quickly

## By Topic:

Use *Search FAQ Box*. Type a topic or word (see address corrections example on the right) to return all reports containing that word.

## REPORTS Menu:

- **Financial** – Financial metrics, invoice information.
- **Financial Metrics** – Financial reports providing spending trend data.
- **Operational** – Cost transaction summaries (accessorial information), lost shipments, Package Level Detail report, and shipment status data.
- **Operational Metrics** –Operational reports specifically surrounding shipping metrics (carrier performance, late shipment details, etc.).
- **Optimization** –Optimize your shipping spend: dimensional data and package optimization.

## Custom Reports:

Available by request.

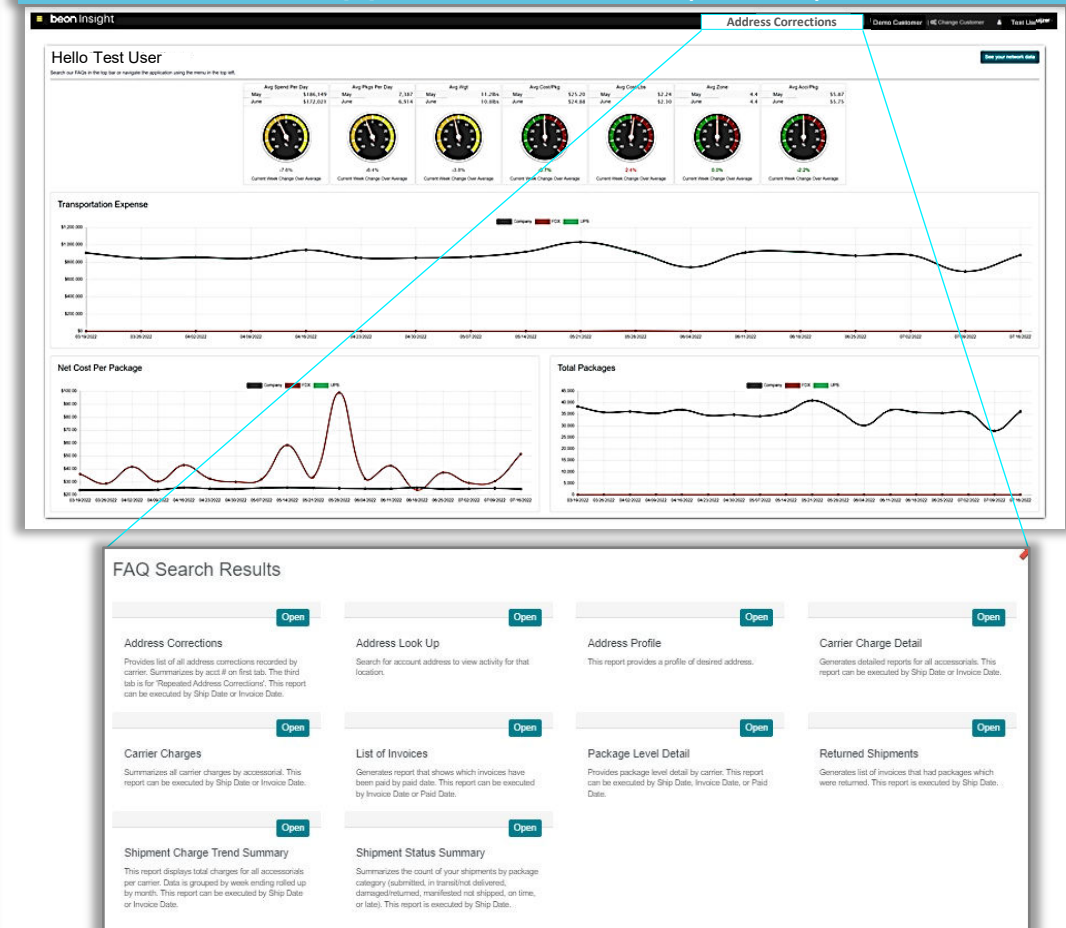
Located under the REPORTS menu labeled with Client's Name.

## Report Information Button:



Hover over the *Information Button* next to any report title to reveal the purpose and execution of the report (i.e., by Ship Date, Invoice Date, Paid Date).

Use the **Search FAQ Box** to search for a report by topic. In the example below *address corrections* was typed into the **Search FAQ Box** and returned applicable results (below).





# Locate Tracking and Invoice Numbers Quickly

On any page, click on the three lines at the top left corner to see the Tracking / Invoice search bar.

Enter the Tracking or Invoice Number and press enter.

**Tracking Number Quick Search Results** include Financial Info, Delivery Info, Sender/Destination Info, Shipment Info, and Reference Info.

**Invoice Number Quick Search Results** include Invoice Info, Financial Info, and Invoice History.

The screenshot shows the beon Insight dashboard. At the top left, there is a hamburger menu icon (three horizontal lines). A yellow arrow points from this icon to a search bar in a dropdown menu that is open. The search bar is labeled "Tracking / Invoice #". Below the search bar, the dropdown menu lists several categories: DATA MANAGEMENT, TOOLS, REPORTS, AUTOMATIC REPORTS, INVOICES, OTHER APPS, and MAINTENANCE. A yellow arrow also points from the search bar to the "Tracking / Invoice #" text. The background of the dashboard shows various charts and data points, including a "Transportation Expense" line chart and a "Net Cost Per Package" line chart. The top of the dashboard displays "Hello Test User" and a search bar.

On any page, click on the three lines at the top left corner for the dropdown menu.



# DATA MANAGEMENT | Swiftbox EZBuilder

Customize a report with a select set of criteria.

The screenshot displays the beon Insight Swiftbox EZBuilder interface. On the left is a dark sidebar with a menu: Tracking / Invoice # (with a search icon), DATA MANAGEMENT (with a yellow arrow pointing to Swiftbox EZBuilder), TOOLS, REPORTS, AUTOMATIC REPORTS, INVOICES, OTHER APPS, and MAINTENANCE. The main area is divided into three steps: Step 1: Choose Carrier (with buttons for FEDEX EXPRESS and UNITED PARCEL SERVICE); Step 2: Add filters below (with dropdowns for Division(s) set to Atlantic and Invoice Date set to 03/10/2022, with a yellow circle 'A' around the date field and a calendar pop-up below it); Step 3: Choose included content (with buttons for PACKAGE INFO, GL CODE, SENDER INFO, RECEIVER INFO, and REFERENCE INFO). On the right, a gray box contains report content items: INVOICE INFO (with a red X and a blue circle 'B'), CARRIER SPECIFIC INFO (with a red X), and COST INFO (with a red X). A blue double-headed arrow is next to INVOICE INFO. At the top right, there are buttons for Saved Extracts, Close, Reset, and Continue.

**Step 1:** Choose a Carrier

**Step 2:** Add filters using the drop-down menus:

- Filter for (Invoice #, Account #, GL Code, Sender, Receiver, Service, Reference Data)
- Filter options (All Accounts or Division(s))
- Select Invoice Date or Ship Date or a date range. **(A)** Click on a date and then choose a day from the calendar.
- Select the **Continue** button.

**Step 3:** Customize report content by dragging a content item(s) from the left column and dropping it into the gray box on the right. To deselect an item in the gray box, click the red X on the item. Sort by top-down to order columns in the report. **(B)** For column order preference, click and drag a content item in the gray box, up or down.

**Step 4:** Select the **Continue** button at the top right.

Proceed to the next page, **Submit Your Extract**.

## Submit Your Extract

### Use the drop-down menus for options:

- **Extract Format:** Select Excel or CSV
- **Output Row Sort:** Select Bill Amount Largest or Smallest First, Bill Weight Largest or Smallest First, or Actual Weight Largest or Smallest First
- **RES / COM Filter:** Select All, Residential Only, or Commercial Only
- **Save Extract:** Save the report parameters for future use. **(A)** Check **YES** and **Name the Extract**.
- **Schedule Extract:** by **Frequency - Weekly** by day of the week or **Monthly** by the date of the month. **(B)** Check **YES** and select the frequency. Or by **Date Range:** Week to Date, Previous Week, Previous Day, Previous Month, Week to Date, Month to Date, 2 Weeks Prior or Last 7 Days.

### For report results, choose:

- (C) Run Extract Now** a report will be emailed, or
- (D) Save Extract Only** When an extract is saved, they can be found when you reenter Swiftbox EZBuilder at the **(E) Saved Extracts** button on the top right.

Submit Your Extract Close X

Email To (separate emails with a comma)

Extract Format

Output Row Sort

RES / COM Filter

Save Extract?  Yes? (A)

Extract Name

Save Dates?

Schedule Extract?  Yes? (B)

Frequency

Weekly  Mon  Tues  Wed  Thurs  Fri  Sat  Sun

Monthly Day

Date Range

### Open Swiftbox EZBuilder after an extract has been saved:

PLATINUM CIRCLE TECHNOLOGIES Swiftbox EZBuilder Saved Extracts Close X (E)

Step 1: Choose Carrier (click below)

UNITED PARCEL SERVICE

Step 2: Add extra items (click below)

Nothing selected

All Accounts

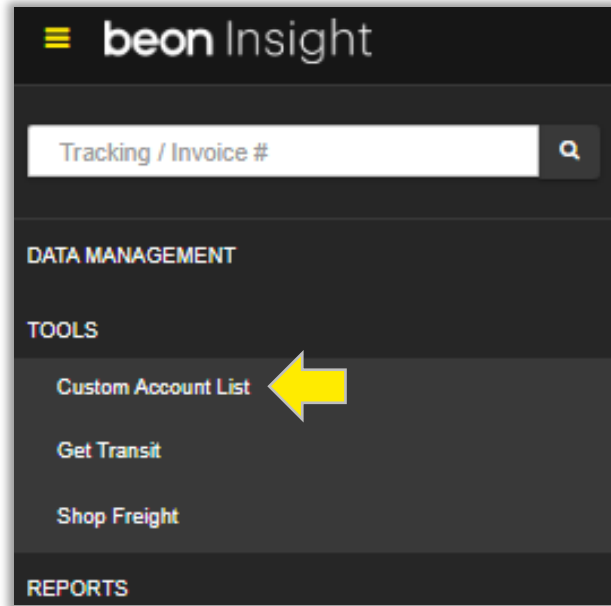
Step 3: Choose packages (click below)

INVOICE INFO

COST INFO

PACKAGE INFO

# TOOLS | View Custom Account List and Add a New Custom Account List



**Locate and view custom group accounts/divisions.**

View & Modify Current Custom Account Lists:

- A. Delete a current list.
- B. Edit Division(s), Account(s), name, and/or access to a current list.
- C. Show Info offers a summary of the list contents.

*See next page to Add a New Custom Account List.*

The screenshot shows the 'Custom Account List' page in the beon Insight application. The page has a header with the 'beon Insight' logo, a search bar, and user information. The main content area is titled 'Custom Account List' and features a table with the following columns: Global Access, Custom Account List Name, Description, and Created. There are five rows of data. Each row has three buttons: 'Delete', 'Edit', and 'Show Info'. A yellow circle with a letter (A, B, or C) is placed above the first three rows of the table. A '+ Create List' button is in the top right corner. A search bar is also present in the top right corner.

	Global Access	Custom Account List Name	Description	Created
A	True	Atlantic DC Division Custom List		5/5/2022 9:54:00 AM
B	True	DC and Atlantic Divisions		5/5/2022 4:02:00 PM
C	False	DC and Atlantic Divisions		5/5/2022 8:42:00 AM
	True	Test	Test	9/1/2021 12:51:00 PM
	True	Test 2		9/2/2021 5:25:00 PM

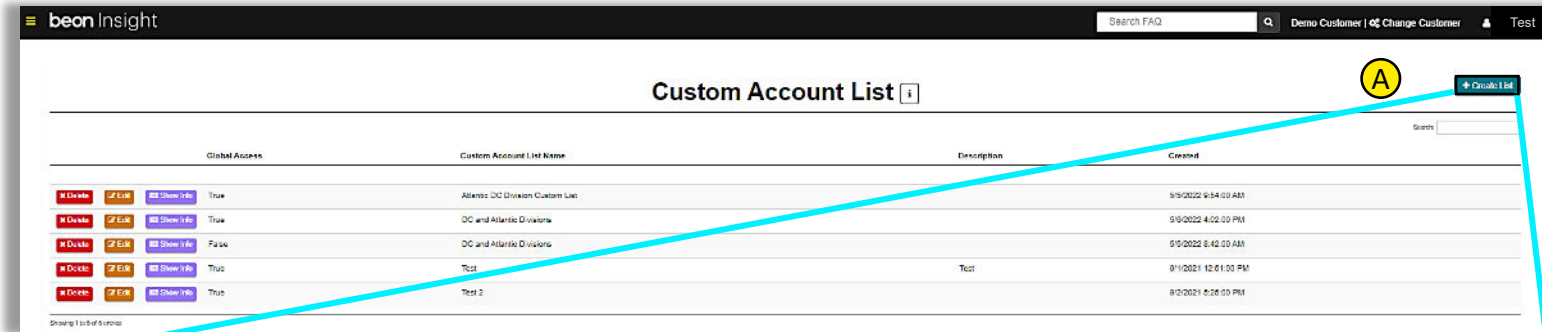
# TOOLS | Add a New Custom Account List

Create a new custom group accounts/divisions.

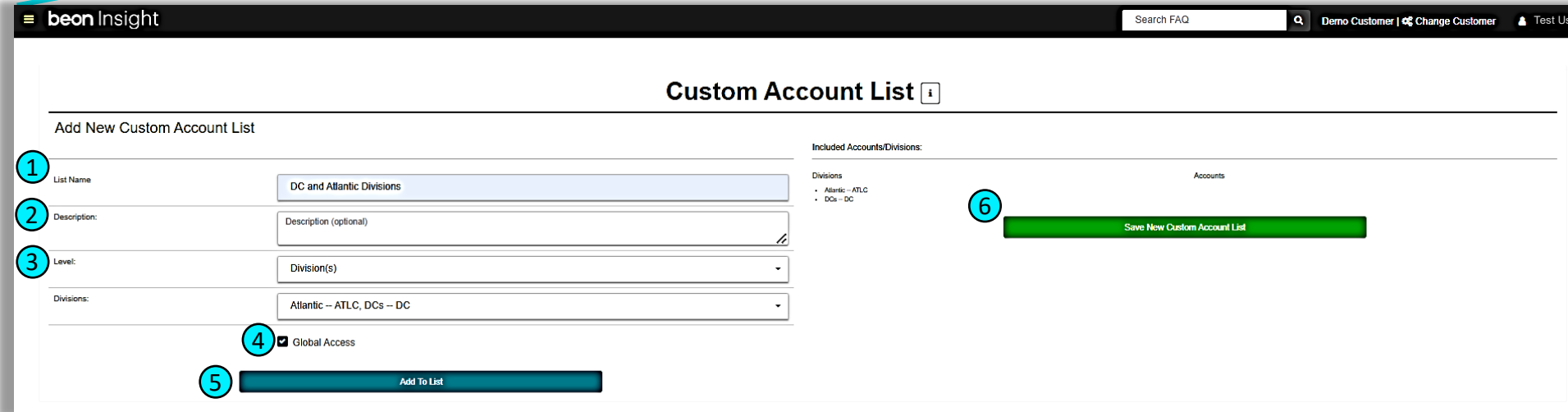
At Tools >Custom Account List

(A) Select CREATE LIST :

1. List Name: enter a name for the new list.
2. Description: Optional area to describe list contents.
3. Level: Select Division(s), or Account(s). To choose multiple divisions or accounts, hold the shift key down for each selection.
4. Global Access: When checked, allows all employees view access to the list. When it is not checked, only the user who created the list is able to access it.
5. Add To List: Confirms list information.
6. Save New Customer Account List: Add the list to the Custom Account List page.



Global Access	Custom Account List Name	Description	Created
<input checked="" type="checkbox"/>	Atlanta-DC Division Custom List		9/9/2022 9:34:00 AM
<input checked="" type="checkbox"/>	DC and Atlantic Divisions		9/9/2022 4:02:00 PM
<input checked="" type="checkbox"/>	DC and Atlantic Divisions		9/9/2022 8:42:00 AM
<input checked="" type="checkbox"/>	Test	Test	9/1/2021 12:01:00 PM
<input checked="" type="checkbox"/>	Test 2		9/9/2021 8:28:00 PM



**1** List Name: DC and Atlantic Divisions

**2** Description: Description (optional)

**3** Level: Division(s)

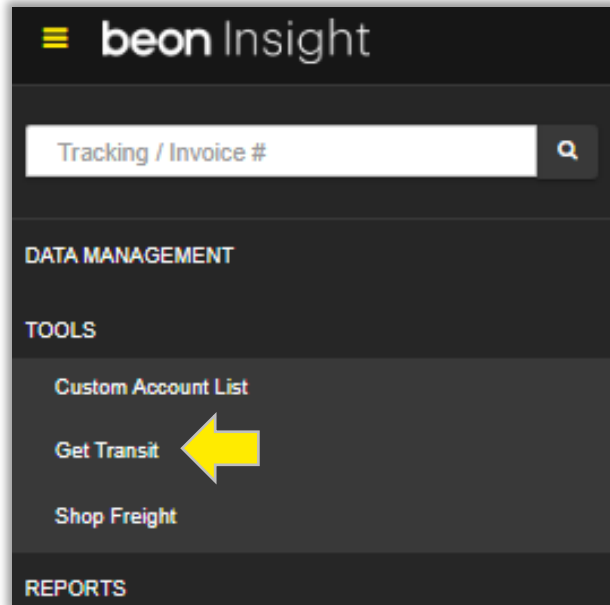
Divisions: Atlantic -- ATLCL, DCs -- DC

**4**  Global Access

**5** Add To List

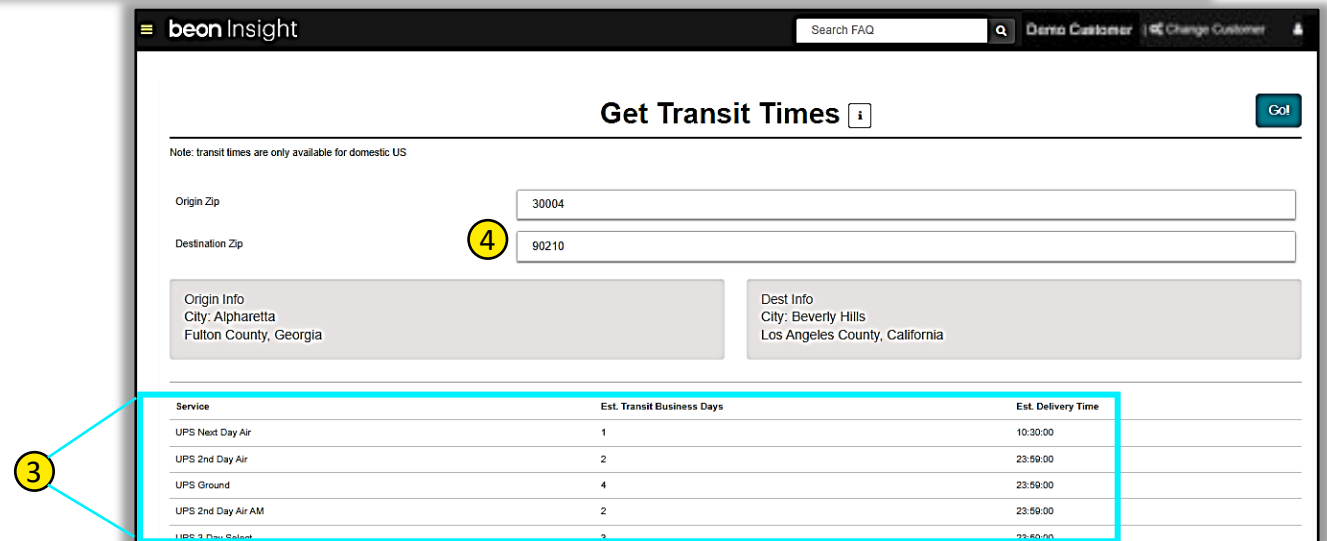
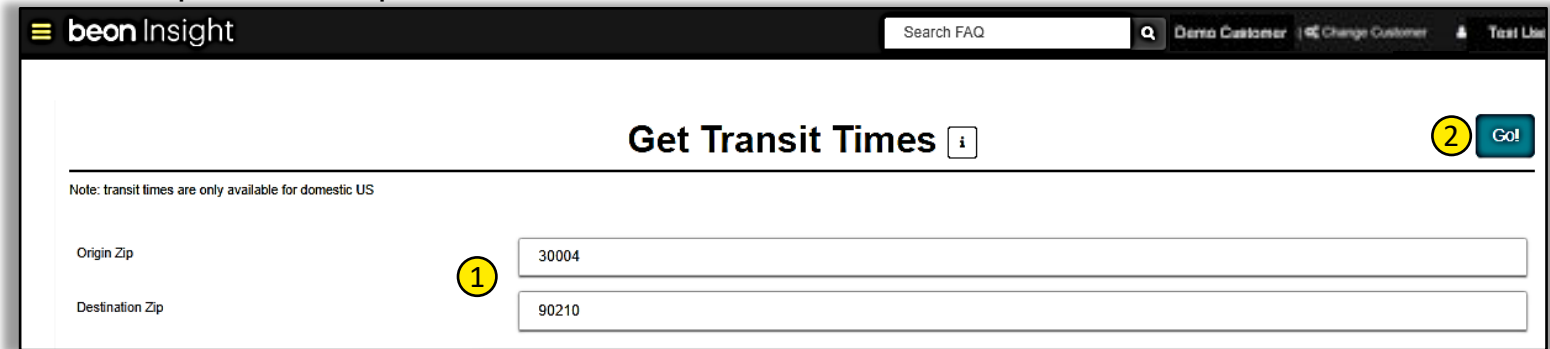
**6** Save New Custom Account List

# TOOLS | Get Transit Times

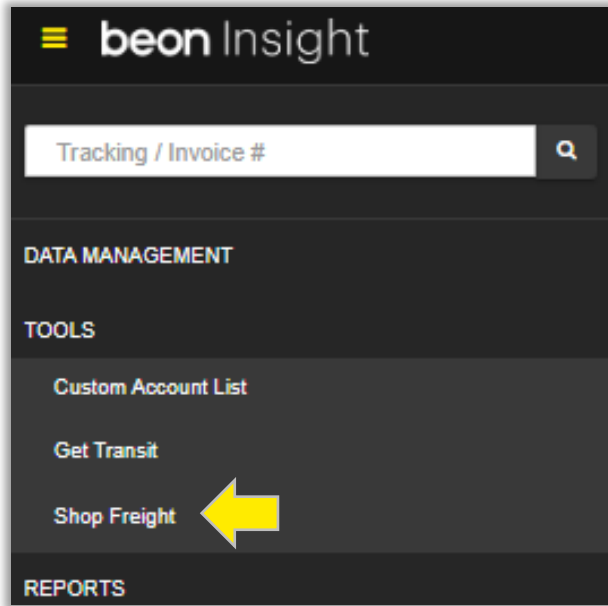


## Get estimated transit business days from carriers by zip codes (only available in the domestic US).

1. Type in Origin Zip and Destination Zip codes.
2. Click GO! at right.
3. View list of carrier options.
4. To Reset - Enter different Origin Zip and Destination Zip codes on the same screen and repeat the previous steps.



# TOOLS | Shop Freight



**Receive 5-days of carrier shipping quotes when weight is less than or equal to 150lbs. Customer discounts are included.**

1. Shop Freight options, enter selections for:
  - A. Carrier, Sender Zip, Destination Country, Destination Zip, and Weight.
  - B. Residential – Yes or No.
2. Click Submit.
3. Review options.

*For a new quote repeat steps above.*

Note: rates only available when actual and dimensional weight is less than or equal to 150 lbs.

Carrier:

Sender Zip:

Destination Country:

Destination Zip:

Destination State / Province Code:   
Leave blank if destination state is in the 48 contiguous states

Residential:

Ship Date:

Weight (Lbs.):

Please enter dimension (L\*W\*H) if you require dimensional weight pricing

Length (inches):

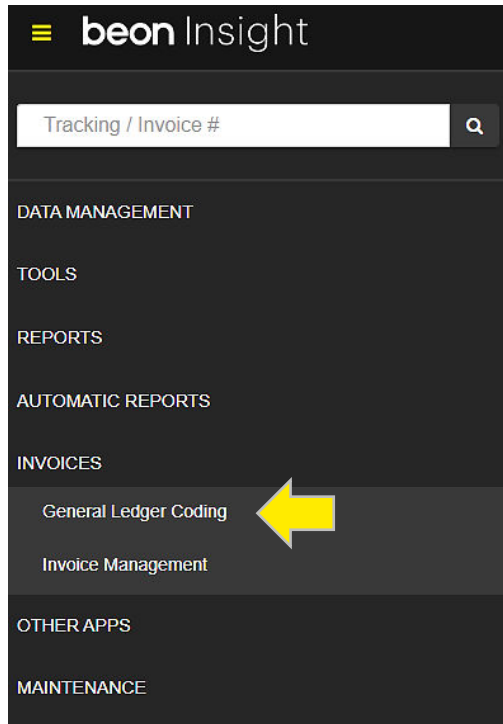
Width (inches):

Height (inches):

Residential:

Friday, 27 May 2022	Monday, 30 May 2022	Tuesday, 31 May 2022	Wednesday, 01 June 2022	Thursday, 02 June 2022	Friday, 03 June 2022
UPS (Next Day Early AM) By 8:30:00 AM Est. Published: \$381.34 Est. Discount: \$356.38	FDX (FedEx First Overnight) By 8:00:00 AM Est. Published: \$379.12 Est. Discount: \$379.12	FDX (FedEx 2Day) By 4:30:00 PM Est. Published: \$243.36 Est. Discount: \$113.16	FDX (FedEx Express Saver) By 4:30:00 PM Est. Published: \$193.79 Est. Discount: \$91.08	FDX (FedEx Ground) By 11:59:00 PM Est. Published: \$48.36 Est. Discount: \$23.21	FDX (FedEx Ground Economy) By 11:59:00 PM Est. Published: \$65.77 Est. Discount: \$46.70
UPS (Next Day Air) By 10:30:00 AM	FDX (FedEx Priority Overnight) By 10:30:00 AM	UPS (3 Day Select) By 11:59:00 PM		UPS (Ground) By 11:59:00 PM	UPS (SurePost) By 11:59:00 PM

# INVOICES | General Ledger Coding (page 1 of 2)



Use this tool to generate a template to change or add new GL coding to certain packages.  
**Functional for open invoices only.**

1. Select the **Carrier**.
2. **Filter by** - ALL or select one or multiple from the following drop-down menus: Accounts, Divisions, or Custom List.
3. Select the **INVOICE DATE SELECTION**.
4. Select the **GL CODE STATUS**.
5. Select the **GL CODE LEVEL**.
6. Enter an **Invoice Number**.
7. Additional Search for Account(s) options: Acct Number, Acct Zip, Acct State, Acct Name
8. Click **Find Shipments**.
9. A template will be generated as an Excel file (this will be used as a template to save and reload). Click it. This will be used as a template to save and reload. *Continue to the next page...*

**Bulk General Ledger Coding** 8 Find Shipments

**1** CARRIER SELECTION:

**2** FILTER BY:

**3** INVOICE DATE SELECTION:

**4** GL CODE STATUS:

**5** GL CODE LEVEL:

**6** INVOICE #:

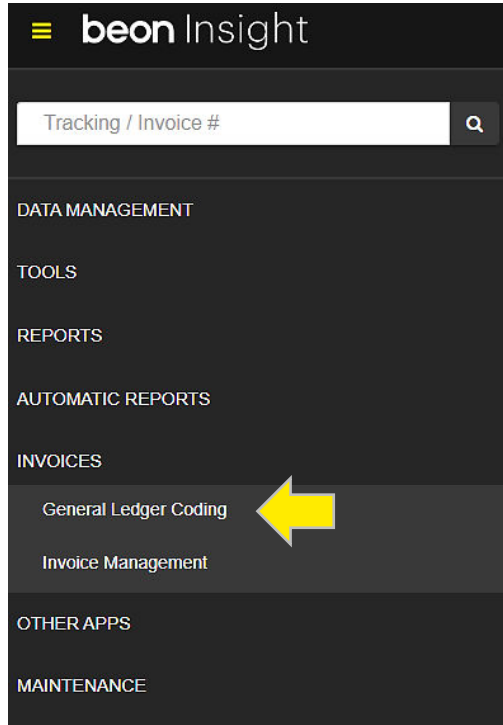
**7** Search for Account(s):  
Account Number:  Acct Zip:  Acct State:  Acct Name:

Transaction Count: 0 Net Charges: \$0.00 **9**

Choose Template for Bulk GL Coding

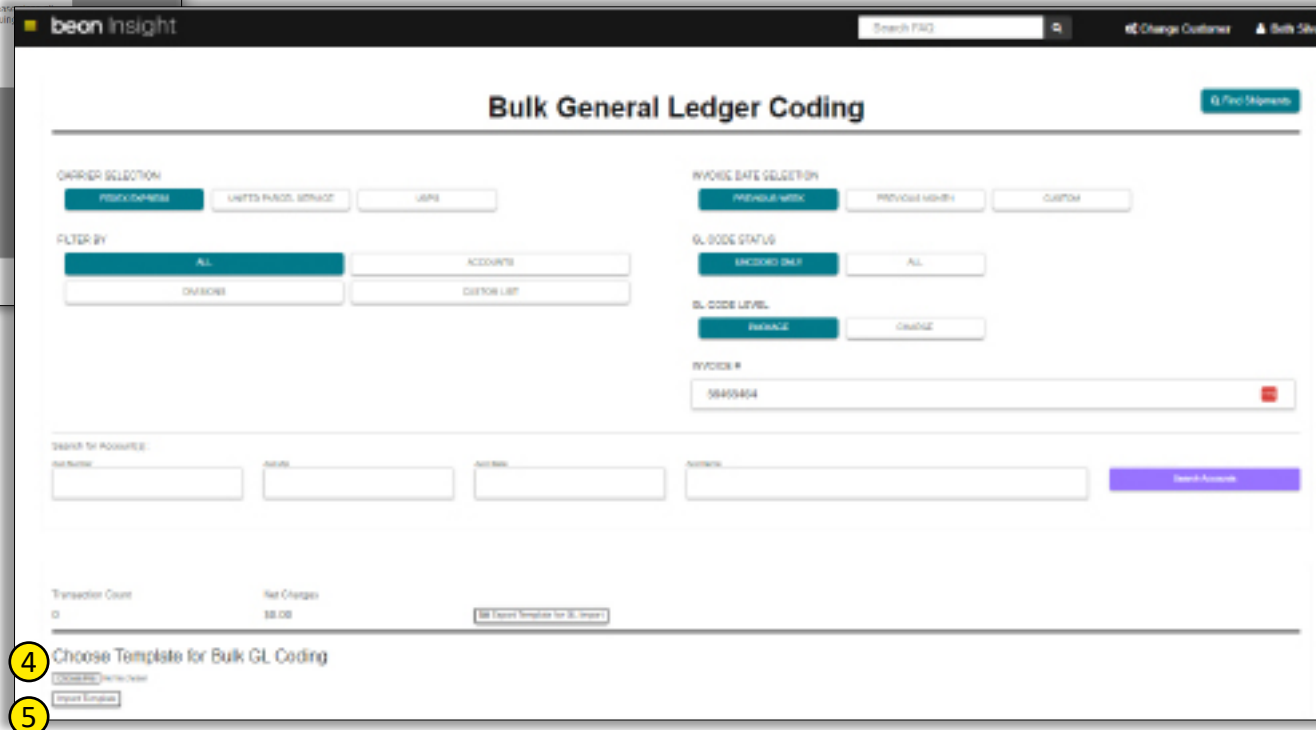
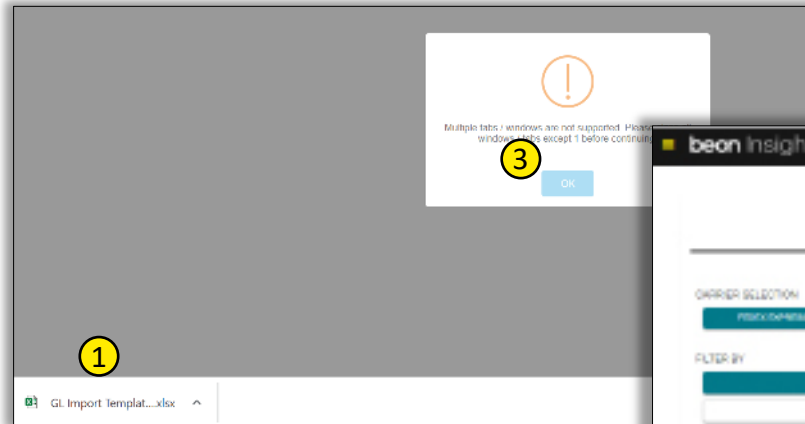


# INVOICES | General Ledger Coding (page 2 of 2)



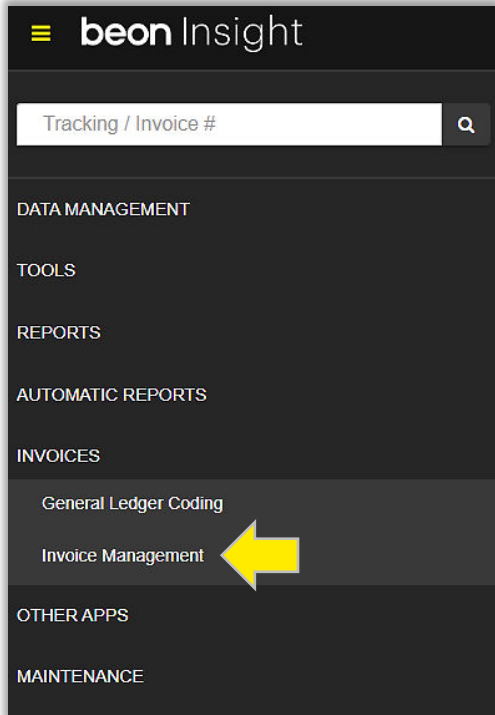
After a template has been generated (see previous page), change or add new GL coding to certain packages.

1. Open the template (GL Import Template), an Excel file from the bottom left corner (or from your Downloads folder).
2. When the template (spreadsheet) opens you will see a column titled "New GL". Enter the new GL code in that column. Once the New GL is added, save and close the template.
3. Select OK.
4. At the Bulk General Ledger Coding page, at Choose Template for Bulk GL Coding, click **Choose File**. Select the template file you previously saved; the file name will appear to the right of **Choose File**.
5. Click **Import Template**.  
You will receive a confirmation at the top left of how many rows were adjusted.



	A	B	C	D	E	F	G	H	I	J	K
1											
2											
3	PackageID	ChargeID	Carrier	InvoiceNum	Account	InvoiceStatus	BillDate	Tracking	NetCharge	GLCode	NewGLCode
4	No Records Found										99999
5											

# INVOICES | Invoice Management

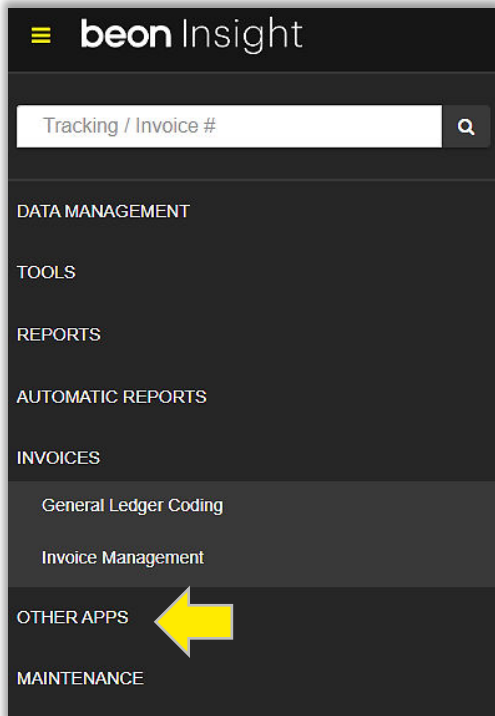


## View invoices that have been loaded into the Beon system.

At the first screen: Select one of the Carriers from the list of options. A new screen will appear as below:

1. Select Date Selection.
2. Filter by - ALL or select one or multiple from the following drop-down menus: Accounts, Divisions, or Custom List.
3. Use the dropdown menu to select the PLAN/ EDI.
4. Select the INVOICE STATUS.
5. Select the HOLD STATUS.
  - a) Optionally, enter the Settlement Date, using the pop-out calendar.
  - B) Optionally, enter an Invoice Number –ONE PER LINE.
6. Choose Reset or Find Invoice(s).

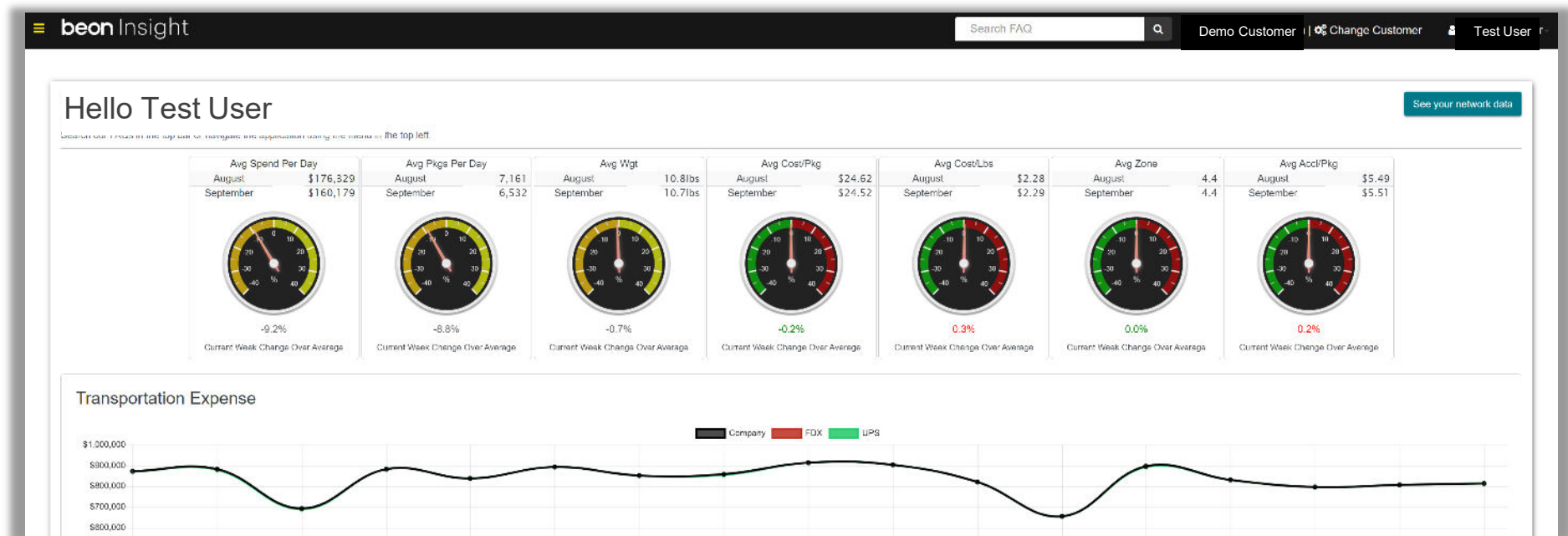
# OTHER APPS | Dashboards Portal Link



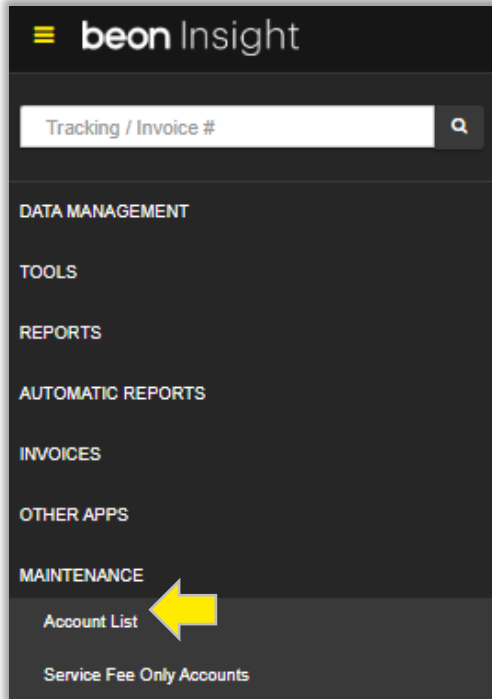
## Other Apps links to Parcel Fusion Dashboards.

**Other Apps** provides a link to **Parcel Fusion Dashboards**; a high-level view of carrier spend data in real-time. Quickly access “spend trends” with carriers in a chart, graph, and/or report format(s).

For additional information view the **Beon Insight Dashboards User Guide**.



# MAINTENANCE | Account List



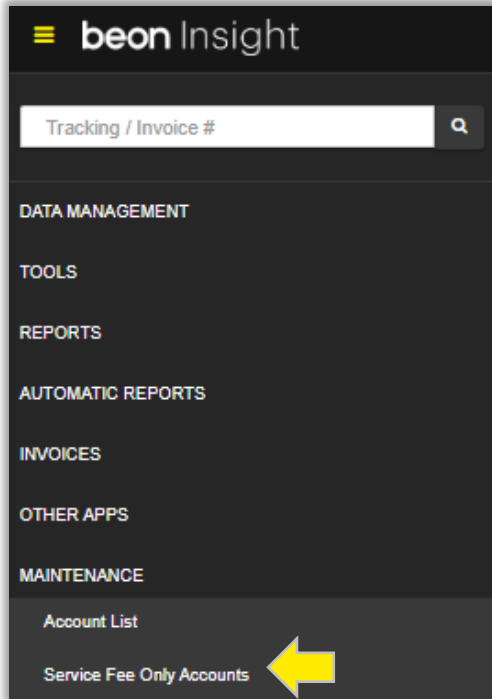
**Lists all approved and not approved account numbers. This report is executed by Invoice Date and will return accounts that were billed on Invoice Dates for the date range selected.**

1. Select the Date Range.
2. Select Carrier.
3. At Include, select one or all of the following: Not Approved Shippers, Not Approved Invoices, and /or Not Approved Details.
4. Filter by - ALL or select one or multiple from the following drop-down menus:  
Accounts or Divisions.
5. Execute Report to generate a report on-screen or in email.

The 'Account List' configuration page in beon Insight features the following elements:

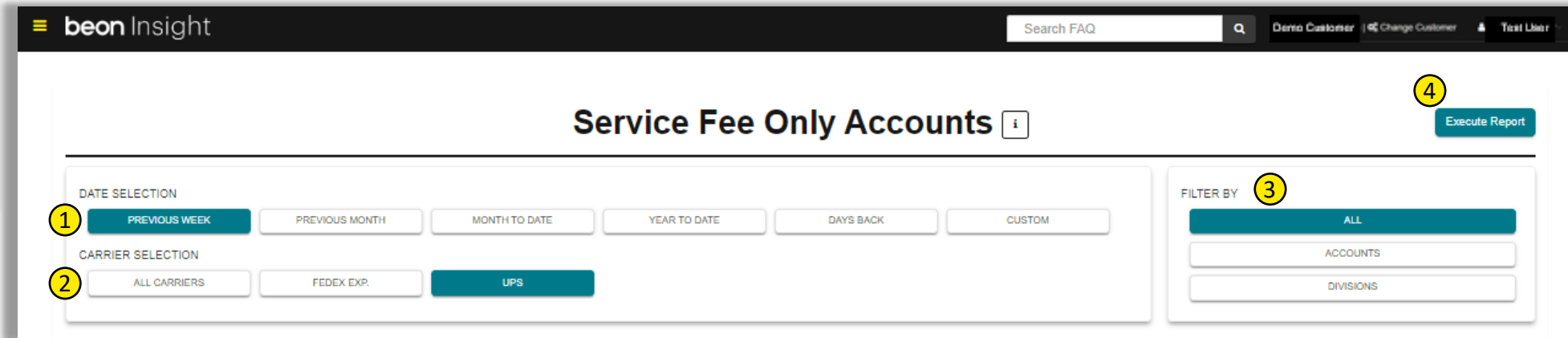
- DATE SELECTION:** Buttons for PREVIOUS WEEK (1), PREVIOUS MONTH, MONTH TO DATE, YEAR TO DATE, DAYS BACK, and CUSTOM.
- CARRIER SELECTION:** Buttons for ALL CARRIERS, FEDEX EXP., P2P, and UPS (2).
- INCLUDE:** Buttons for NOT APPROVED SHIPPERS, NOT APPROVED INVOICES (3), and NOT APPROVED DETAILS.
- FILTER BY:** A dropdown menu (4) with options ALL, ACCOUNTS, and DIVISIONS.
- Execute Report:** A button (5) to generate the report.

# MAINTENANCE | Service Fee Only Accounts



**Provides a list of accounts that only received service fees on the invoices for the date range selected. This report is executed by Invoice Date.**

1. Select the Date Range.
2. Select Carrier.
3. Filter by - ALL or select one or multiple from the following drop-down menus:  
Accounts or Divisions.
4. Execute Report to generate a report on-screen or in email.



# Report Descriptions | FINANCIAL & FINANCIAL METRICS

## FINANCIAL > FedEx

### FedEx Adjustment Requests

View FedEx adjustments for Commercial/Residential, Duplicate Tracking, or Saturday Pickup/Delivery. This report shows the invoice date, invoice #, invoice status, tracking #, ship date, due amount, adjustment amount, approved amount, reason, response, and request status. *This report is executed by Invoice Date.*

### FedEx GSR Summary

Display the status of any GSRs requested in the given date range for FDX. See the acct #, status of GSR, approved, denied, total packages, denied %, and net charge. *This report is executed by Invoice Date.*

## FINANCIAL > UPS

### UPS GSR Request

This report presents the UPS GSR requests for a given time period. View total denied and total successful results. Expand the collapsed categories, for detailed information such as account #, tracking #, pickup date, freight cost, when it was filled online, and the denial or approval response from UPS. *This report is executed by Pick up Date.*

### UPS Void Request

This report is executed and sent to UPS customer service from Transportation Insight. It generates invoices that were manifested but never shipped. View acct #, invoice #, invoice date, tracking #, carrier, bill option, quantity, shipped date, scheduled date, freight, sender, to, and reference information. Results will document UPS credit due for packages that were manifested but not shipped.

## FINANCIAL >

### Billed to Shipment Profile

Document when packages are billed and summarized by date shipped. The carrier, closed date, delivered date, and the billed amount are displayed. Includes Non-Delivered Expense report. *This report is executed by Invoice Date.*

### Carrier Credits

View the carrier's credit amount (and the category the credit falls under) during a specific date range. The 'Data' tab provides more detailed information about the credits including invoice #, bill date, tracking #, service description, net charge, credit type, and category. *This report is executed by Invoice Date.*

### Carrier Invoice / Remittance

Display a summary of carrier remittance for invoices closed in the Transportation Insight system; broken down by account # and invoice #. *This report is executed by Invoice Date or Paid Date.*

### Financial Accrual

Summarize transaction count and net amount of shipments by GL code, invoice number, or single line total on this report. View GL code, invoice #, carrier, invoice date, acct #, ship date, transaction count, and net amount. *This report is executed by Ship Date or Invoice Date.*

### General Ledger

View GL code, package count, transaction count, and net amount. *This report is executed by Ship Date, Invoice Date, or Paid Date.*

## List of Invoices

Generate a list of all invoices (in progress, audited, and paid). This report provides the Plan#, account #, carrier, acct location, invoice date, invoice #, invoice status, control #, settlement date, currency, billed amount, and amount paid. *This report is executed by Invoice Date or by Paid Date.*

## FINANCIAL METRICS >

### Cost Drivers By Location

View the total spend, total packages, and cost per package (CPP) for a selected date range. Differentiate costs by accessorials, fuel, service, weight, and zone per division and account number. Compare week to week or month-to-month. Select All Carriers or one at a time. *This report is executed by Invoice Date.*

### Financial Performance

View total billed dollars for all accessorial categories by both month and week per carrier, per service. Examine each charge category and the # of occurrences, billed amount, and % of total billed for each. Select All Carriers or separate each one. When viewing results for an individual carrier, view options include only Residential, only Commercial, or both. *This report is executed by Ship Date or Invoice Date.*

### Invoice Metric

This report provides lists of invoice metrics including weight, package count, cost, avg weight, and avg cost. And the fiscal month, date, carrier, weight, # of packages, cost, average weight, and average cost. *This report is executed by Invoice Date, Ship Date, or Delivery Date.*

# Report Descriptions | FINANCIAL METRICS & OPERATIONAL

## FINANCIAL METRICS (cont'd) >

### Invoice – Ship/Delivery/Pay

Compare billed invoices vs shipped invoices. And compare billed invoices vs delivered invoices. This report shows the carrier, fiscal year, invoice month, metric, no date, and then each month where the specific transaction occurs. *This report is executed by Invoice Date.*

### Parcel Spend Trending

Compare one month to another; one quarter to another; one year to another. View and compare data based on service type, service zone, charge category, accessorials, etc. Compare billed dollars, transaction count, and the average cost per transaction. Includes the line-item variance. *This report is executed by Invoice Date.*

### Parcel Trend Overview

Generate an overview of spending for a given time period separated by service, zone, and accessorials. Similar data as the Parcel Spend Trending report; however, this is not comparing one time period with another. *This report is executed by Invoice Date.*

### Shipment Charge Trend Summary

View ALL charges for all accessorials per carrier. Specifically, view TOTALS by carrier: packages; dollar amount; average cost per pkg; average weight; and average cost per lbs. Additionally, break down each accessorial by the # of occurrences; % of total pkgs; billed amount; and % of total billed for each accessorial. *This report is executed by Invoice Date and Ship Date.*

### Spend By Ship / Invoice Date

View total transportation spend amounts, package count, average spend per day, avg weight, avg cost/pkg, avg cost/ lbs, avg zone, and avg accessorial/pkg for a date range. Include all carriers or choose one. Reports are presented for Ship Date and Invoice Date.

### Late Payment Fee Detail

Provides original invoice details for any late payment fees applied from the carrier. *This report is executed by Invoice Date.*

## OPERATIONAL > Cost Transaction Summaries

### Address Corrections

Display all address corrections (and REPEATED Address Corrections) recorded by the carrier. This three-tab report shows acct #, division, invoice #, invoice date, service, code, tracking #, bill option, original information (sender, contact name, company name, address, city, state, and zip), corrected information (contact name, company name, address, city, state, and zip), reference notes, billed amount, gross amount, approved amount, and contested amount. The 1<sup>st</sup> tab summarizes by account #; the 2<sup>nd</sup> tab provides details for each package that received the address correction; the 3<sup>rd</sup> tab lists the Repeated Address Corrections. *Execute this report by Invoice Date or Ship Date.*

### Carrier Charge Detail

Generate detailed reports for all accessorials. Run this report by bill date or ship date. *This report can be executed by Ship Date or Invoice Date.* TIP: Select one accessorial at a time for best results.

### Carrier Charges

Summarize all carrier charges by accessorial on two tabs: Carrier Charges Summary and Carrier Charges Detail. The following are specified: category, transaction code, description, carrier, # of billed transactions, and billed amount. Run this report by bill date or ship date. *This report can be executed by Ship Date or Invoice Date.*

**Carrier Chargebacks** View all carrier chargebacks with their reasons (Acct # is not valid, acct # is canceled, third party refused to pay, etc.). Display acct #, invoice #, invoice date, carrier, tracking #, service, ship date, bill type, zone, actual weight, billed weight, sender, receiver, reference, reason, original amount, chargeback fee, other charges, and total billed amount.

### Hundredweight

Display a list of all invoices that used the Hundredweight service from carrier. View acct #, invoice #, carrier, bill date, tracking #, bundle #, bill type, description, zone, ship date, quantity, actual weight, bill weight, sender, destination, reference, billed amount, approved amount, and contested amount. *This report is executed by Invoice Date.*

### Large Package Fees

Review a list of all invoices that have large package fees. View account #, tracking #, invoice #, invoice date, ship date, bill type, service, code, description, sender, destination, zone, actual weight, billed weight, qty, reference #, billed charges, length, width, height, dim divisor, and miscellaneous notes. *This report is executed by Invoice Date.*



# Report Descriptions | OPERATIONAL & OPERATIONAL METRICS

## **OPERATIONAL > Cost Transaction Summaries (cont'd)**

### **Peak Season Charges**

View additional Peak Season surcharges incurred by the carrier; including the carrier, charge type, transaction count, and billed amount. *This report is executed by Invoice Date.*

### **Shipment to Accessorial Trend**

A summary of the total spend amount per accessorial displaying the charges (number of occurrences), billed amount, average cost, and percent of volume. *This report is executed by Invoice Date.*

### **Shipping Charge Correction Fees**

This report executes only UPS data. It summarizes by account # the count and billed amount of Shipping Charge Correction Fees (SCC) by UPS. And provides an additional tab containing details of these charges, such as tracking #, weights, reference information, and address information.

### **Size and Weight Impacts**

View a summary of data itemizing size and weight charge descriptions by carrier. See carrier, charge category, charge description, account #, net charge, and # of occurrences. *This report is executed by Invoice Date.*

### **Third-Party Charges**

Review invoices that incurred third-party charges -see acct #, tracking #, carrier, invoice #, invoice date, ship date, bill type, service, sender, destination, zone, actual weight, bill weight, quantity, reference, billed amount, approved amount, and contested amount. *This report is executed by Invoice Date.*

## **Weight Correction Charges**

Display a list of invoices where billed weight is higher than actual weight. It shows acct #, invoice #, invoice date, service, bill type, tracking #, zone, ship date, sender, destination, reference, bill weight, actual weight, dimension, billed charges, approved amount, and contested amount. *This report is executed by Invoice Date.*

## **OPERATIONAL > Lost Shipments**

### **Carrier Lost/Damaged Shipments**

View shipments that were either lost or damaged. See acct #, tracking #, carrier, bill type, sender, destination, division name, shipped date, scheduled date, freight charge, value, reference #, and last status. *This report is executed by Ship Date.*

## **OPERATIONAL > Package Level Reporting**

### **Package Level Detail**

View package level detail with the following criteria options: date range, carrier, invoice status (in progress, audited, paid), date range type (ship date, invoice date, paid date), inbound/outbound/both, charge level details, GL options, and individual or all accounts. This data comes directly from the carrier. *Execute this report by Ship Date, Invoice Date, or Paid Date.*

## **OPERATIONAL > Shipment Detail**

### **Shipment Status Detail**

Generate a report with details on late or in-transit shipments. Select voided, lost, in transit, late: exception, late: no exception, or all categories. View acct #, tracking #, carrier, ship date, bill type, service, sender, acct name, destination, scheduled date and time, delivered date and time, billed charges, status, exceptions, and tracking string. *This report is executed by Ship Date.*

## **Shipment Status Summary**

This report summarizes the count of shipments by category. View the status of shipments: total packages submitted; eligible; delivered on time; delivered late without exceptions; late with exceptions; and percentage eligible, on time, and late. *This report is executed by Ship Date.*

## **Shipment Summary**

Summarize total # of pkgs by category. The first section will display the carrier, status (ie.: manifested), bill type (3rd party, collect, prepaid, etc.), # of pkgs, and billed amount. The second section will display the carrier, category (on time, late, damaged, etc.), bill type, # of pkgs, and billed amount. *This report is executed by Ship Date.*

## **OPERATIONAL METRICS**

### **Carrier Performance**

Display total packages per carrier with percentage of packages delivered on-time and late. And number of packages lost, damaged, and in transit. *This report is executed by Ship Date.*

### **Late Shipment Detail**

View shipment details for late packages. The first tab summarizes late shipments by customer, division and account # and percent late. The second tab shows acct #, tracking #, carrier, bill type, shipped date, sender, destination, scheduled time, delivered time, and bill amount. *This report is executed by Ship Date.*

### **Late Shipment Exceptions**

Review shipment exceptions for late packages, including acct #, tracking #, carrier, bill type, shipped date, sender, destination, scheduled date and time, delivered date and time, bill amount, and exception category. *This report is executed by Ship Date.*

# Report Descriptions | OPERATIONAL METRICS & OPERATIONAL REPORTS

## OPERATIONAL METRICS (cont'd)

### Manifested Not Shipped

Display shipments that were manifested but not shipped. View shipped date, acct #, tracking #, carrier, bill type, sender, destination, target delivery date, reference #, and bill amount. *This report is executed by Ship Date.*

**On-Time Performance** (\*Report is more insightful when clients provide EDI 214/240 Tracking data to TI) Analyze carrier performance details by utilizing billing data and tracking data to provide metrics by service of packages in transit, on time, late, and lost. This report also provides details surrounding these shipments for the date range selected: service, invoice date, package status, sender information, destination information, ship date, TI's calculated expected delivery date, and the actual delivery date. *This report is executed by Invoice Date, Ship Date, or Delivery Date.*

### Returned Shipments

This report generates a list of invoices for returned packages. It summarizes the exception category, package count, and bill amount. In detail, view the acct #, tracking #, carrier, bill type, sender, destination, shipped date, target date, reference #, exception category, and bill amount. *This report is executed by Ship Date.*

### Shipment Status Metrics

This is a carrier report that displays shipment status by destination state. Select voided, lost, in transit, late: exception, late: no exception, or all categories. This summary report identifies destination state, sender state, inbound/outbound, # of packages, billed amount, percent of volume, on time, late: No Exception, late: Exception, ineligible/returned/damaged, pending, voided, and lost. *This report is executed by Ship Date.*

### Shipments by Service and Zone

Group shipments by service and zone. Run this report by ship date or invoice date. View acct #, invoice #, invoice date, carrier, packages, net amount, avg cost, total weight, avg weight, and any other selected group(s): Acct Name, Bill Type, Service, Residential/ Commercial, and/or Zone *This report can be executed by Ship Date or Invoice Date.*

Groups shipments by account, bill type, service, res/com, zone, and date. *This report can be executed by Ship Date or Invoice Date.*

## OPTIMIZATION REPORTS

### Dimensional Analytics

Detailed dimensional look into packages and surcharges that are applied because of size. This report is customizable by length, width, height, cubic inch volume, and length + girth measurements. This report displays customer name, division, carrier, SCAC, invoice #, bill date, acct #, acct name, tracking #, zone, service, bill option, billed weight diff, ship date, pkg length, pkg width, pkg height, pkg cubic, pkg girth, ship from name, ship from company, ship from address/ city/state/zip/country, ship-to name, ship-to company, ship-to address/city/state/zip/country, and reference fields. *This report is executed by Invoice Date.*

### Dimensional Statistics

Provides statistical data for your packages including total and average length, width, height, and girth. The report displays the customer, division, acct #, # of packages, total length, avg length, total width, avg width, total height, avg height, total girth, avg girth, total cubic inches, and avg cubic inches. *This report is executed by Invoice Date.*

### Package Optimization

This report summarizes and provides detail for air shipments with the potential to decrease cost by being shipped ground. The first tab offers a summary (of division, acct #, acct name, carrier, # of packages, net charge, ground amount, savings amount, and weight); the second tab shows details. *This report is executed by Invoice Date.*

### Shipment Unification

A consolidation report that shows potential savings when multiple packages are shipped in one box instead of shipping multiple packages to the same destination on the same day. The first tab offers a summary (of acct #, carrier, # of packages, weight, net charge, consolidated amount, and savings amount); the second tab shows details. *This report is executed by Invoice Date.*

### Weight Analysis Detail

This report provides an analysis of package cost, package count, and total weight per weight group. It shows division, carrier, weight group, amount, total packages, total weight, amount per package, weight per package, and charges per package. *This report is executed by Ship Date.*

### Shipment Trending

A divisional breakdown of total packages per day, per carrier, and per account. Displays division, carrier, account # (to include the shipper's name and location), total packages, and the breakdown per date selected. *This report is executed by Ship Date.*

# Report Descriptions | **ADVANCED VISIBILITY & MAINTENANCE**

Advanced Visibility is only available for clients with tracking data for FedEx and UPS. TI must have EDI 214/240 tracking data for these reports.

## Invoice Status Definitions

### ADVANCED VISIBILITY

#### Advanced Shipment

This report provides visibility into the movement of a package once it has been manifested. It displays total packages per account that have had either (1) no movement, (2) are in transit, (3) have been delivered, and (4) total packages per day. *This report is executed by Ship Date.*

#### Cost Visibility Summary

This report displays the Billed / Estimated cost and number of packages per account per service for a given time period. View what is (1) Shipped, Billed, Closed in System, (2) Shipped, Billed, Open in System, (3) Shipped, NOT Billed, \*estimated cost, and (4) Label Created – No Movement \*estimated cost. *This report is executed by Ship Date.*

#### Daily Carrier / Delivery Metrics

This report provides data on the number of shipments that are shipped on time or late. Additionally, a breakdown by delivery date is provided. You can select All Carriers or one at a time. *This report is executed by Ship Date.*

#### Daily Carrier / Operational Metrics

This report provides data on packages released to the carrier on the same day as manifested. It displays the carrier, account #, account name, manifest date, total packages shipped, % of packages shipped on time, actual # of packages shipped on time, and the number of packages shipped late. *This report is executed by Manifest Date.*

### Forecast

This is an ad-hoc freight cost forecasting module that utilizes previous years' full results and current year YTD.

### Rescheduled Shipment Summary

This report identifies any shipments that were rescheduled by the carrier and delivered after the original expected date. Displays carrier, acct #, package ship date and carrier expected date of delivery along with the rescheduled date and actual delivery date. *This report is executed by Ship Date.*

### MAINTENANCE

#### Account List

This report lists all approved and unapproved shipper accounts and shows acct #, acct name, carrier, division code, address, city, state, zip, default GL code, invalid start date, invalid end date, and inject date.

#### Service Fee Only Accounts

This report provides a list of accounts that only received service fees on the invoices or had no charges at all on the invoices. View the carrier, acct #, shipper name, division, address, city, state, zip, comments, # of invoices, charges, accept fees, last occurrence, and date account was added. *This report is executed by Invoice Date.*

### INVOICE STATUS DEFINITIONS

#### Open invoices

Invoices that have been received and loaded into our system.

#### Audited Invoices

Invoices that have gone through the systems audit process.

#### Closed Invoices

Invoices that have gone through the systems audit process and have been closed out and sent to the client to pay the carrier.

# Thank you.

*This user guide provides specific support to multiple sections of FEMS, excluding Reports.*

*For support regarding Reports in FEMS, please reference **Beon User Guides Reports**.*

*For additional assistance please contact your Account Manager.*

